

This leaflet provides information listed below for those who have been involved in a traffic accident and who need assistance.

- Consultation services
- Criminal and administrative actions of traffic accidents
- Insurance scheme

Criminal and administrative actions of traffic accidents

1 Criminal Actions

When a traffic accident causing human casualties happens, the police opens the case of "Negligent Driving Resulting in Death or Bodily Injury"(killing or hurting someone through a traffic accident) and investigates the parties responsible for.

The police interviews both victims and injuring parties, requests them to produce evidence and to be present at the on-scene-investigation.

After completing the investigation, all documents will be sent to the Public Prosecutor's Office.

The Public Prosecutor's Office, upon receiving the case from the police, reviews the nature of the traffic accident to determine if the case is worth ordering punishment, then decides to indict or not.

In case of instituting prosecution, the prosecutor may request for a formal trial or summary order which is a system to give a fine penalty, etc., after just reviewing the documents.

The court decides its disposition by way of formal trials or summary orders. The proceedings would be different if the injuring party is a juvenile.

2 Administrative Actions

If you cause a traffic accident, some penalty points will be added to your record based on the nature of accident and the level of your carelessness.

In case the added points reach a certain level, you will be given a disposition of revocation (taken away) of your license or of suspension of your license for no more than 6 months by Public Safety Committee.

Motor Vehicle Insurance

1 Compulsory Insurance (mutual aid) and Voluntary Insurance (mutual aid)

○ Compulsory Insurance

Compulsory insurance is the one that must be purchased for each vehicle and is for the purpose of protecting the victims and their families.

- Necessity: Obligation to join
- Covers: Bodily injury only
- Coverage limits:

<i>Death</i>	30 million yen
<i>Permanent disability</i>	0.75-40 million yen
<i>Other bodily injuries</i>	1.2 million yen

○ Voluntary Insurance

Voluntary insurance provides compensation not covered by compulsory insurance.

- Necessity: Voluntary to join
- Covers: Bodily injury and property damage
- Coverage limits: Compensation up to limit on insurance contract

2 Compulsory Insurance (mutual aid)

○ Victim's Claim

The parties involved in a traffic accident are able to request the payment for damages to the perpetrator's insurance companies

○ Perpetrator's Claim

Driver or the owner of the car who has paid the victim the amount claimed, he or she is able to ask the insurance companies to cover the cost later.

3 Voluntary Insurance (mutual aid)

For specific procedures on filing an insurance claim, please contact your insurance company.

Consultation Services

There is no full-time interpreter, please prepare an interpreter on your own when you contact each service.

1 Police's Consultation Services

- Yamaguchi Prefectural Police Headquarter
(1-1 Takimachi Yamaguchi city)
 - Police Citizen Service Division, General Consultation Desk
☎ #9110
☎ 083-923-9110
 - Traffic Instruction Division Investigation Section
☎ 083-933-0110

2 Consultation Desks of Prefectural or Municipal Traffic Safety Association

- Yamaguchi Prefectural Traffic Accident Consultation Desk
(c/o Yamaguchi General Traffic Center
3560-2 Ogori-shimogou, Yamaguchi city)
☎ 083-973-2316
- Shimonoseki Citizens' Consultation Desk
(c/o Shimonoseki City Hall, 1-1 Nabe-cho, Shimonoseki city)
☎ 083-231-3730
- Sanyo-Onoda Traffic Accident Consultation Desk
(c/o Yanai Police Station, 2-4-18 Minamimachi, Yanai city)
☎ 0836-84-0110 ext. 442

3 Other Organizations' Consultation Services

- Public Interest Incorporated Foundation The Japan Center for Settlement of Traffic Accident Disputes, Hiroshima Branch
(5F NREG Hiroshima Tatemachi Building, 1-20 Tatemachi, Naka-ku, Hiroshima city)
☎ 082-249-5421
- Public Interest Incorporated Foundation Japan Federation of Bar Association Traffic Accident Consultation Center, Yamaguchi Branch
(2-15 Kogane-cho Yamaguchi city (Yamaguchi Prefectural Bar Association))
☎ 0570-064-490
- The General Insurance Association of Japan GIAJ ADR Center Chugoku
(12F Shishinyo Building, 3-17 Fukuromachi Naka-ku, Hiroshima city)
☎ Navi Dial 0570-022-808
☎ 082-553-5201
- National Mutual Insurance of Agricultural Cooperatives, Yamaguchi Branch, Traffic Accident Consultation Desk
(968-1 Motomachi Yamaguchi city)
☎ 083-902-5579
- National Agency for Automotive Safety & Victims' Aid(NASVA)
(Sanyo Blag. Yoshiki 2F, 1-3-1 Yoshikishimohigashi, Yamaguchi city.)
☎ 083-924-5419

4 Counseling

For people suffering from psychological problems such as difficulty in controlling the feeling or sleeping due to a serious accident, the police has a system of counseling for victims. Also, there are some counseling offices by the organizations below.

- Yamaguchi Prefectural Mental Health and Welfare Center
(Mental Health Telephone Consultation)
(4-17-1 Yoshikishimohigashi Yamaguchi city)
☎083-901-1556
- Public Interest Incorporated Association Yamaguchi Victim Support Center
(1-15-1 Ogorishinmachi Yamaguchi city)
☎ 083-974-5115

REP. Yamaguchi Prefectural Police

Police Station	Division	Section
Expressway Traffic Police Unit	Unit	Section
Name		
Phone no.	Ext.	

